

Data Protection Notice for our Counterparties

This notice provides you, as our contact person at one of our counterparties, with information on how MFGK Austria GmbH, Am Euro Platz 2, 1220 Vienna, Austria („we“) will process your personal data.

1. Purposes for which we process your data

We will process your personal data set out in Point 2 below for the following purposes:

- to be able to communicate with our counterparties and efficiently manage our counterparty relations;
- to be able to provide our Counterparties with our products and services, carry out our Counterparties' instructions, fulfill our commitments towards our Counterparties, and ensure that invoices are issued for this;
- to be able to fulfil our obligations and exercise our rights under the agreement with our Counterparties;
- to be able to provide proof of our business transactions by keeping a record of our interactions with our Counterparties (by telephone, email or any other form of communication);
- to provide our Counterparties with information regarding our products and services and manage our business relationship by personalizing our products and services, organizing communication events, etc.;
- to be able to defend our rights in connection with any investigation involving a regulator or other competent authority in strict compliance with the applicable legislation.

We collect this data either (i) from one of our business partners with whom you are employed or (ii) from you directly, when you provide us with your personal data by e.g. sending us an email or providing us with your personal data on the phone. We may also collect some of your personal data in the course of the business relationship with you.

Where we ask you to provide us with your personal data, this provision of personal data is voluntary. However, if you do not provide your personal data you will not be able to efficiently communicate with us.

2. Legal basis of the processing

We process the following personal data on the basis of our prevailing legitimate interest according to Article 6(1)(f) General Data Protection Regulation (“GDPR”) which is to efficiently communicate with our Counterparties:

- name
- telephone number(s)
- email address
- company name and address
- job title
- data from our communication with you

3. Transfer of your personal data

As far as this is necessary for the purposes set out above, we will transfer your personal data to internal and external service providers, such as:

- our IT service providers;
- our parent company and beneficial owner in Hungary (contact details may be found here: www.mvm.hu; www.mfgk.hu).

4. Retention periods

We will retain your personal data for as long as we are in a business relationship with you and thereafter as long as there are statutory retention obligations or potential legal claims are not yet time-barred.

5. Your rights in connection with your personal data

Under applicable law, you have, among others, the rights (under the conditions set out in applicable law): (i) to check whether and what kind of personal data we hold about you and to request copies of such data, (ii) to request correction, supplementation or deletion of your personal data that is inaccurate or processed in non-compliance with applicable requirements, and (iii) to request us to restrict the processing of your personal data, (iv) in certain circumstances, to object for legitimate reasons to the processing of your personal data or to revoke consent previously granted for the processing, (v) to request data portability, (vi) to know the identities of third parties to which your personal data are transferred, and (vii) to lodge a complaint with the competent authority.

6. Our contact details

Please address your requests or questions concerning the processing of your personal data to:

MFGK Austria GmbH
Am Euro Platz 2, 1220 Vienna, Austria
agnes.pazmandi@mfgka.at

7. The right of data subjects for remedy in court and to lodge complaints with a single supervisory authority

If you find out about unauthorized data processing you may initiate civil procedure against us. This procedure falls within the scope of regional courts. The civil procedure – depending on the choice of you – may be initiated at the regional court competent where he or she is domiciled (you can find the list and contact information of the regional courts via the following link: <https://www.justiz.gv.at/web2013/home/e-justice/liste-der-gerichte/oberster-gerichtshof-und-oberlandesgerichte~2c9484853f60f165013f61a5807f08df.de.html>)

Without prejudice to other forms of administrative or court remedies every data subject is entitled to lodge complaints with a single supervisory authority – especially in the member state of residence, work place or where the suspected breach took place – if the data subject considers that the processing of his or her personal data is in violation of the GDPR.

Datenschutzbehörde
Address: Wickenburggasse 8, 1080 Vienna, Austria
Telephone: +43 1 52 152-0

Email: dsb@dsb.gv.at
web: <https://www.dsb.gv.at>

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